

**Morongo Basin Transit Authority
Comprehensive Operational Analysis / Unmet Needs and Farebox Study
Questions and Answers – April 18, 2011**

Questions	Answers
Can the org chart be smaller than 11x17?	Yes. However, no smaller than “letter size” paper stock please.
What percentage of trips would MBTA like covered by the ride check?	The RFP will not specify what percentage of trips is to be covered. Please propose and describe in detail a statistically valid method to be used in accomplishing this task.
What, if any, scheduling software for fixed route is in use at MBTA?	MBTA has adapted a module of the Transtrack reporting software for Dispatch, however it only provides passenger database and manifest generation functions.
Do you currently have service standards? If so, when were they developed/adopted?	No formal adopted standards.
What are the total revenue hours per route?	To be posted on website separately.
Page 3 of the RFP states, "One copy shall contain all original signatures and shall be labeled “Original Proposal.” Does the Authority expect anything besides the letter of transmittal to contain an original signature since neither forms nor exhibits are included in the RFP?	There is a revision on the mbtabus.com website posted with the addition of a signature.
Will MBTA supply more recent boarding and alighting data to refresh the 2006 data and will the consultant be expected to collect passenger boarding and alighting data?	We request the contractor supply boarding and alighting data, describing the scope and extent of work to be provided.
Will MBTA supply actual running time data to measure and assess on-time performance of the fixed route system, or will the consultant be required to collect the data?	We request the consultant provide this data.
Can MBTA supply historical revenue data including boardings by fare type, numbers of passes sold, TIP vouchers redeemed, etc.?	Yes, to the extent that these statistics are available.